



Warranty

Thank you for choosing to purchase a bebionic hand. It comes with a one year warranty for your *bebionic* hand. Every *bebionic* hand is manufactured to an extremely high standard and is designed to cope with day-to-day use. However, in the unlikely event that something goes wrong with the hand, the purchase warranty ensures that the hand will be serviced and repaired, as required, allowing you to get on with your day-to-day routine without concern.

You have purchased a -

Additional 1-year Warranty

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Additional 2-year Warranty

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bebionic ID number:

Purchase date of the hand:

Start date of warranty:

End date of warranty:

What is included in the policy?

- The warranty covers the hand for defects in the materials and/or workmanship of the *bebionic* hand as supplied.
- Free annual comprehensive inspection and service with the supply of a loaner unit as required.
- All labour costs incurred for the warranty service are the responsibility of RSLSteeper / SteeperUSA.
- Repair or replacement of the *bebionic* hand as required.
- Upgrade of software and hardware as appropriate to the hand generation purchased.

What is excluded from the policy?

- The warranty is void if the *bebionic* hand has been subject to abuse, neglect, alteration, modification, improper repair/maintenance, accidental damage or other excessive use.
- Damage caused by the installation of parts and accessories not compatible with the *bebionic* hand.
- The warranty is void if damaged covers are not replaced promptly and if an approved *bebionic* glove is not worn with the hand.



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